



SUSTAINABILITY POLICY

Qatar Reinforcement Company W.L.L is committed to the sustainability principles of inclusivity, integrity, stewardship and transparency in the company's operations.

We are committed to conducting our business to promote economic growth, a healthy environment and vibrant communities, now and into the future. We believe that this approach will enable us to deliver long-term value and satisfaction to our shareholders and our stakeholders. Our Sustainability Policy is fully aligned with our vision, to be the reinforcement steel company of choice for all stakeholders by striving for a new standard of excellence.

We will conduct our business with respect for people and the environment, accountability and responsibility to communities, and ethical and trustworthy relationships with our stakeholders. We will:

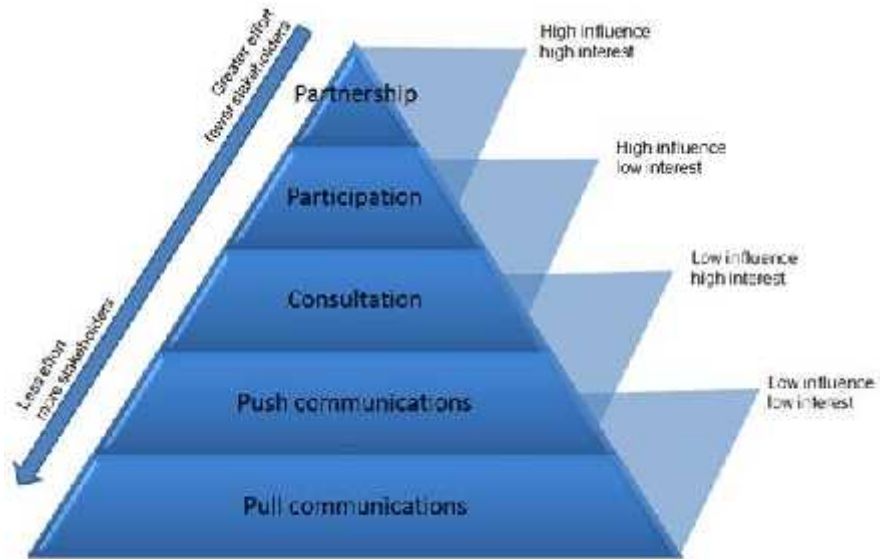
- Have commitment to engage with stakeholders to understand their concerns, risks and opportunities
- Bring value to our customers by delivering quality products and service;
- Achieve a profitable growth;
- Have transparency and accountability in financial reporting;
- Minimize resource footprint by efficient use of energy & natural resources by monitoring and minimizing electricity consumption and transport impact;
- Maximize material efficiency and re-using and re-cycling of natural resource;
- Reducing our transport impact;
- Ensure health and safety for employees, contractors and visitors;
- Strive for zero accidents in the factories, sites and labor camps;
- Create an environment of inclusion that respects the contributions and differences of every individual (employees, contract workers, suppliers and business partners). Wherever possible, we will use these differences to drive competitive business advantage, personal growth and, ultimately, create business success;
- Provide amenities to the labor camps for their overall well-being;
- Have commitment to ethical business practices and good corporate governance
- Have commitment to responsible sourcing in the supply chain
- Comply with all applicable legal and other requirements;
- Have fair and ethical practice whilst engaging with employees, customers, suppliers and contractors;
- Have commitment to continual improvement in sustainability processes and management.

This policy is aligned to QRC's long term Sustainability Objectives



LOUAY G. CHEHAB
GENERAL MANAGER

Date: 1st January 2018



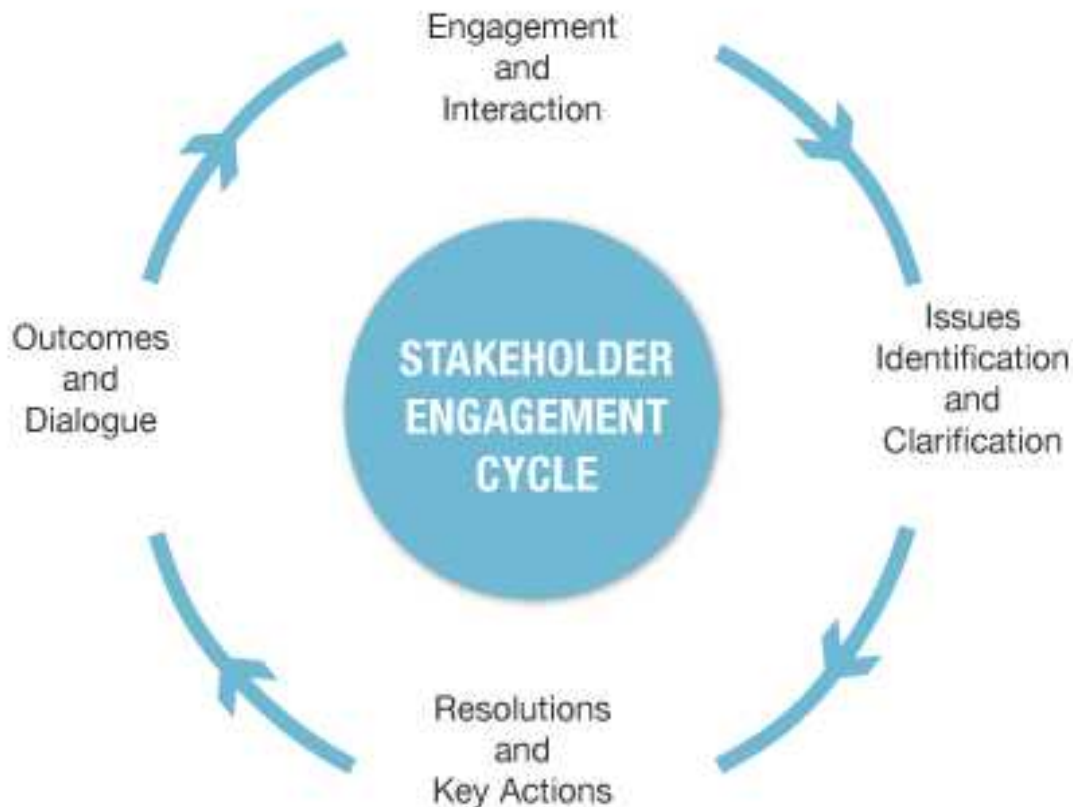
5.0 INTERACTION OF STAKEHOLDERS:

The participation of our stakeholders to our activities is very important for the effective implementation of the sustainability strategy.

We classified our Stakeholders for the implementation of an effective stakeholder management in our organization.

Company owner and partners, our employees and labor union are classified as internal stakeholders and communication methods for these stakeholders are carried out by internal company procedures. The participation of external stakeholders is carried out by using several communication channels.

All our stakeholders can contact us about their advices, statements, criticisms, requests and complaints on our products and services by using the contact information provided to you.





6.0 STAKEHOLDER COMMUNICATION METHODS:

A communication model that supports a number of mechanism for sharing and disseminating information is the most appropriate in regulatory environment. A number of current mechanism used to communicate with stakeholders are:

- Formal and Informal Dialogue (With or without report)
- Structured Meeting
- General Media
- Public Relations Consultants
- Professional Media
- Emails
- Workshops

- Websites
- Lectures
- Surveys

Communicating timing can be loosely broken down into:

- Proactive Communication
- Reactive Communication

Stakeholder Communication Methods:



Company Owners and Partners	Board Meetings	Monthly
	Management Review Meetings	Once a year
Employees	Weekly/Monthly Meeting	Continuously
	OHS Meetings	Monthly
	Bulletin Boards	Continuously
	Screen Displays	Continuously
	Near Miss and Incident Reporting Boxes	Monthly
	Microsoft Lync	Continuously
	Telephone	Continuously
Workers	Tool Box Talks	Weekly
	OHS Meetings	Monthly
Local Authorities	Face to Face Meetings	Indefinitely
Public Institutions	Face to Face Meetings, Correspondences	Indefinitely
Neighbors, Neighboring Business Owners and Persons	Face to Face Meetings	Indefinitely
	Telephone	Indefinitely
	HSE External Complaint Forms	Indefinitely
SuppliersSubcontractors	Written	Once a year



COMMUNICATION WITH STAKEHOLDER

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	Meetings	Indefinitely
	Face to Face	Indefinitely
	Audits and Field Inspections	Indefinitely
	Bulletin Boards	Indefinitely
	Screen Displays	Indefinitely
	Near Miss and Incident Reporting Boxes	Monthly
	Telephone	Indefinitely
	Specifications, Brochures	Once a year
	Instructions	Indefinitely
Suppliers	Written	Once a year
	Meetings	Indefinitely
	Face to Face Meetings	Indefinitely
	Specifications, Brochures	Once a year
Auditing Organizations, Associations, etc.	Verbal	Indefinitely
	Written	Indefinitely
	Meetings	Indefinitely
	Auditions and visits	Once a year
Customers	Visits	Indefinitely
	Fairs and Symposiums	Indefinitely
	Web Page	Continuously
	Product Brochures	Once a year
	Visits	Once a year
	Face to Face Meetings	Indefinitely
	E-mails	Indefinitely
	Customer Surveys	Once a year
	Advertising Agencies	Indefinitely
	Advertising Companies	Indefinitely

